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BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

Arizona Corporation Commission

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GARY PIERCE - Chairman
BOB STUMP
SANDRA D. KENNEDY
PAUL NEWMAN
BRENDA BURNS

DOCKETED BY

JM

IN THE MATTER OF:

DOCKET NO. T-01051B-10-0200

GEORGE BIEN-WILLNER, for
GLENDALE & 27TH INVESTMENTS, LLC

COMPLAINANT,

v.

QWEST CORPORATION,

RESPONDENT.

PROCEDURAL ORDER
VACATING HEARING

BY THE COMMISSION:

On May 17, 2010, George Bien-Willner, for Glendale & 27th Investments, LLC ("Complainant") filed with the Arizona Corporation Commission ("Commission") a Formal Complaint ("Complaint") against Qwest Corporation¹ ("Qwest" or "Respondent"). The Complaint alleges that Qwest has incorrectly billed Complainant, who owns and operates Sterling International Hotel, for a 1-800 line that should have terminated in 2004. Complainant requests relief in the amount of approximately \$10,000.

On October 1, 2012, Complainant filed a letter requesting that this matter be temporarily suspended due to Complainant's health issues ("Request"). The Request states that due to Complainant's health issues Complainant is unable to pursue any work, including discovery in this case and requests that this case be temporarily put on hold until Complainant receives a clearance from his physicians that Complainant can resume work.

On the same date, Qwest filed a Status Report and stated that Qwest does not oppose a continuance of the hearing.

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¹ Qwest is now known as Century Link; however, for this proceeding will be referred to as Qwest.

1 Good cause has been shown for vacating the hearing currently scheduled to begin on
2 November 5, 2012, and to temporarily suspend the proceedings in this matter.

3 IT IS THEREFORE ORDERED that the **hearing** scheduled to commence on **November 5,**
4 **2012, and continuing on November 6, 2012, is hereby vacated.**

5 IT IS FURTHER ORDERED that **all procedural deadlines established in the July 27,**
6 **2012, Procedural Order, are hereby suspended.**

7 IT IS FURTHER ORDERED that **Complainant shall file a notice, no later than April 5,**
8 **2013, updating the Commission on the status of this Complaint.**

9 IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113-Unauthorized
10 Communications) continues to apply to this proceeding.

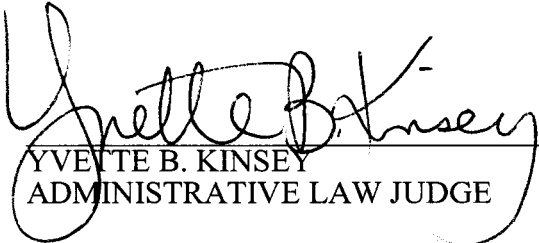
11 IT IS FURTHER ORDERED that all parties must comply with Arizona Supreme Court Rules
12 31 and 38 and A.R.S. § 40-243 with respect to the practice of law and admission *pro hac vice*.

13 IT IS FURTHER ORDERED that withdrawal of representation must be made in compliance
14 with A.A.C. R14-3-104(E) and Rule 1.16 of the Rules of Professional Conduct (Arizona Supreme
15 Court Rule 42). Representation before the Commission includes the obligation to appear at all
16 hearings and procedural conferences, as well as all Open Meetings for which the matter is scheduled
17 for discussion, unless counsel has previously been granted permission to withdraw by the
18 Administrative Law Judge or the Commission.

19 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,
20 or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at
21 hearing.

22 DATED this 4th day of October 2012.

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YVETTE B. KINSEY
ADMINISTRATIVE LAW JUDGE

1 Copies of the foregoing emailed/mailed/delivered
2 this 4th day of October 2012, to:


3 George Bien-Willner
4 GLENDALE & 27TH INVESTMENTS, LLC
5 3641 North 39th Avenue
6 Phoenix, AZ 85019-3601

7 Norman G. Curtright, Corporate Counsel
8 QWEST CORPORATION
9 dba CENTURYLINK-QC
10 20 East Thomas Road, First Floor
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12 Janice Alward, Chief Counsel
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24 Phoenix, AZ 85004-1481

25 By: 
26 Debra Broyles
27 Secretary to Yvette B. Kinsey
28